

#124 Meadowlark Health and Shopping Centre 156 Street and 87 Ave, Edmonton, AB T5R 5W9 Phone: 780-443-7477 Fax: 780-481-9149 Website: www.edmontonwestpcn.com

The EWPCN has updated our Main Referral Form. Updates to the referral form have been made to align with our vision of "providing the best primary care to our community".

A separate Frail Elderly Form has been created in addition to our Main Referral Form.

The updated forms will improve clinician assessments and care by identifying patient root causes and barriers to success in achievement of health goals.

Main Referral Form

PrimaryCare Network EDMONTON WEST	#124, Meadow		n and Shopping Centre, Edmonton, AB TSR5W9		venue,	
	EWPCN	l n R	leferral Form			
Date of Referral:			For urgent referrals p	lease call 780-443	-7477	
Patient information:	F	Referring Provider (Include Proc Id): F		Family Physician:	Family Physician:	
Full Name:	F					
PHN:	· · · · · · · · · · · · · · · · · · ·	Clinic: E		EWPCN Clinician Name:		
DOB: 0	Gender:	Special Requirements:		Language Barrier		
Address:	1	Needs T	ranslator	U Visual Impairn		
	I	Hearing	Impairment	Other:		
Phone Number:				Height:	BMI:	
Alternate Phone Number:			meight.	gite.		
To help us better u	Inderstand the nee	eds of yo	our patient, check	all applicable (concerns:	
To help us better u Mental:	Inderstand the new Mechanical		our patient, check Metabolic:		concerns:	
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This facsimile contains confidential information intended for the person to whom it is addressed. Any other distribution, copying, or disclosure is strictly prohibited by law. If you have received this facsimile in error, please inform the sender Immediately by phone and then destroy the original without making a copy. Final March 2019 **Referring provider section**: "*Include Prac ID*:" this is required for psychiatric consultation and maternity clinic referrals for billing purposes.

Special Requirement section: This is more specific than the previous referral form and is integral to having a successful appointment. Example: If a patient requires a translator, this can be arranged prior to the appointment date.

4 M's section: As clinicians who see patients in the central office do not have access to clinic EMR's, this additional information is helpful in enabling them to provide a more focused and patient-centered appointment. It also may identify a need for additional team-based care for the patient. Completion of the 4M's section prior to requesting referral to specific discipline(s), is meant to encourage the referring provider to consider the patient's overall health status and have a collaborative discussion with the patient to determine what disciplines the patient would like to have involved in their care.

Discipline Selection section: If multiple disciplines have been selected on the referral form, patients will be consulted at time of appointment booking to see who they would like to see first. If they choose to book with more than one discipline at time of booking, that will be permitted. If they choose to start with one discipline, leaving additional checked off disciplines on the referral form, the clinician that the patient sees first will be able to refer to the referral form to discuss other team members that were initially selected to be part of the patient's care. Patients can book with selected disciplines when ready. As per EWPCN current practice, when it is identified that an additional interdisciplinary team member would benefit the patient's care, an internal referral can continue to be made.



#124, Meadowlark Health and Shopping Centre, 156 Street & 87 Avenue, Edmonton, AB T5R5W9

Frail Elderly Outreach Referral Form

Date of Referral:		Does the Phy	Does the Physician do Home Visits: 🛛 Yes 🗆 No				
Patient information:		Referring Pro	Referring Provider:		Family Physician:		
Full Name:							
PHN:		Clinic:	Clinic:		EWPCN Clinician Name:		
DOB:	Gender:	Special Requi	Special Requirements:		Language Barrier		
Address:		Needs Training	Needs Translator		Visual Impairment		
Phone Number:		Hearing Im	Hearing Impairment		Other:		
		BP:	Weight:	Height:	BMI:		
Alternate Phone Numb	per:	BF .	and generation	incigine.			
Is patient able to book	own appointments: 🛛	Yes 🗌 No If	no who is the co	ntact person:			
	team is intervention base			1.1			
MANDATORY - Re	eason for Referral: (#	Please attach pert	inent labs results	s, clinical notes/ pat	tient summary sheet,		
and a recent medication	on list)						
		Check all that a	apply:				
ADL/ IADL Impairm	ent		nctional Assessn	nent			
Change in Attention	n/LOC/Behavior	🗆 Ho	mebound				
Bowel/ Bladder Cor	ncerns	□ M	edically Complex	c			
Caregiver Stress/ La		Nutritional Concerns/ Unexplained Weight Changes					
Cognitive Decline			Pain				
Depressive Sympton	ms	🗆 Po	lypharmacy				
Frequent Clinic / ED		Recent Falls/ Mobility Concerns					
			ep Concerns				
Other Involvement:		Speci	al Requirements	5:			
Homecare Involvement		Ne	Needs Translator, Language:				
Recent Geriatric Assessment Completed			Severe Hearing or Visual Impairment				
Date:	Ot	Other:					
	;)						
Supportive Living							
Other:					-		
Are there any safety/ h	health concerns for a hom	e visit (I.e. smokin	g, pets, aggressi	ve behavior)?	Yes 🗆 No		
				,			
	e attach recent cognitive tes		st report, pertinen	t labs results, clinical	notes/ patient		
summary sheet, and a re	cent medication list, not ava	ilable on Netcare)					

Booking line 780-443-7477 | Fax completed form to 780-481-9149

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Final March 2019

The EWPCN has created a separate referral form for the Frail Elderly Program.

The form provides more detailed information which allows for triaging to the most appropriate resource on the Frail Elderly Team; NP, OT, Pharmacist, or BHC.

Other involvement: For enhanced coordination of care, Homecare, PT and RT may be considered. Furthermore, any volunteers for the patient would be beneficial to know. Any recent admission to secondary care for example ER, acute Care, or sub-acute. It is your responsibility to ensure all your clinic staff including clinic managers, MOA's referral clerks and physicians are aware of this change and how to fill out the new referral forms. Physicians have been made aware of the new referral form in the physician newsletter. They are aware you will be meeting with them about these new referral forms.

Please ensure that all outdated referral forms are removed from treatment rooms and other places that paper copies may have been kept and used in your clinics.

As EMR's differ in the process and length of time it may take to upload the new referral forms, we appreciate the help of the Medical Home Team and your patience in transitioning to the new referral forms. An email to the clinic will be sent once the referral forms are successfully added to the EMR.

If the central office receives outdated referral forms, EWPCN front office staff will accept the referral but a fax will be sent to the clinic requesting that they use the new referral form and ensure it is up loaded in their EMR and marked as Clinic Favorite.

Diane and Jennifer will be visiting the clinics that do not have any resource to provide them with the new referral forms. The clinic manager will be instructed to contact Medical Home if assistance is needed in getting the new forms loaded in their EMR.